

### **Patient feedback questions**

1. Did the hospital staff caring for you listen to you and understand your needs?
  - Yes, all of them did
  - Some of them did
  - None of them did
  
2. Did staff speak to you using the name you prefer to be called by?
  - Yes, all of them did
  - Some of them did
  - None of them did
  
3. Did staff keep you informed about what care and treatment you were being given?
  - Yes, always
  - Sometimes
  - No, never
  
4. When you needed help, did staff give you enough of their time?
  - Yes, always
  - Sometimes
  - No, never
  - I did not need help (N/A)
  
5. Were you given medicine for any pain if you needed it?
  - Yes, always
  - Sometimes
  - No, never
  - I did not need this (N/A)
  
6. Were you treated with dignity and respect throughout your stay?
  - Yes, always
  - Sometimes
  - No, never
  
7. Thinking about your stay in hospital overall, would you say that your care was:
  - Very good overall
  - OK
  - Not good