



HAVE YOUR SAY

SPOTLIGHT ON MEMORY SERVICES

Memory services in England and Wales are taking part in a national audit to look at **access**, **waiting times**, and the **quality of care** people experienced in the COVID-19 pandemic.

Your feedback can improve memory services!

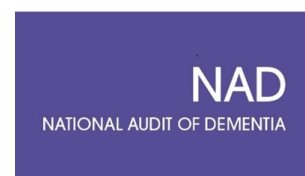


**PRIZE
DRAW**

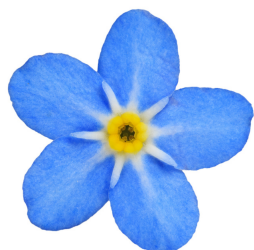
**-
CHANCE TO
WIN £50**

Follow the link at the end of the survey.

Details submitted cannot be linked with your survey responses.



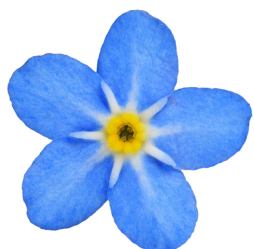
What is this survey for?



The survey asks about the experiences of people diagnosed with dementia during the pandemic.

We want to hear how people feel about appointments taking place via the computer or by telephone.

Who should complete this?



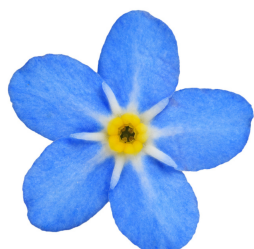
We would like feedback from people who have attended the service, and the family members supporting them.

What happens to the information?



The information that you give will be compiled into a report. This will be used to help this service, and other services, to improve standards of care by highlighting things that are done well and areas that need improvement.

How will my confidentiality be respected?



All the information requested is anonymous. Taking part in the survey is optional and your choice to do so cannot affect your care in any way.

How do I complete the questionnaire?



This is an online questionnaire. Scan the QR code on the left or go to:
bit.ly/NADMemorySurvey