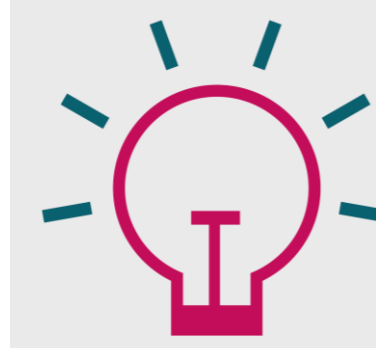


Sarah Sheard, Heidi Thomas, Caroline Felce, Madz Spendelow, James Emmett, Bradford District & Craven Care Trust

Background + Aim



Change ideas we have tested and key learnings



Challenges we faced and how we overcame them



- Long Waiting Time/High Numbers (reflected nationally)
- 4 Local teams with variation
- Medical not functional model + no dedicated consultant
- MATS as 1 pathway in OPMH not a specific team
- Lots of inappropriate referrals which take up time
- Long waits for CT scans
- Lots of changes of circumstances of people while waiting
- **AIM – To reduce waiting times by 35% (from 390 days)**

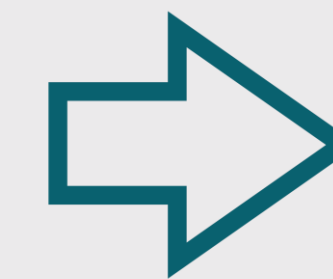
- PDSA1 - Standardised triage process across all 4 teams + SystemOne template – Fully embedded
- PDSA2 – Medic diagnostic capacity – we now have 12 suggested ideas to vote on
- PDSA 3 - Post Diagnosis – 3 pathways including nurse led follow up reviews – to release capacity for diagnosis

- Service user involvement – wasn't easy to identify people willing to do this – we had 1 Involvement Partner but he hadn't experienced the service – However we linked with our Admiral Dementia Nurse James Emmett
- Diagnosis capacity of our medics – we started a workstream with the medics directly to support different ways of working – and now we are moving to the functional model in August 2024!!

The impact of the project

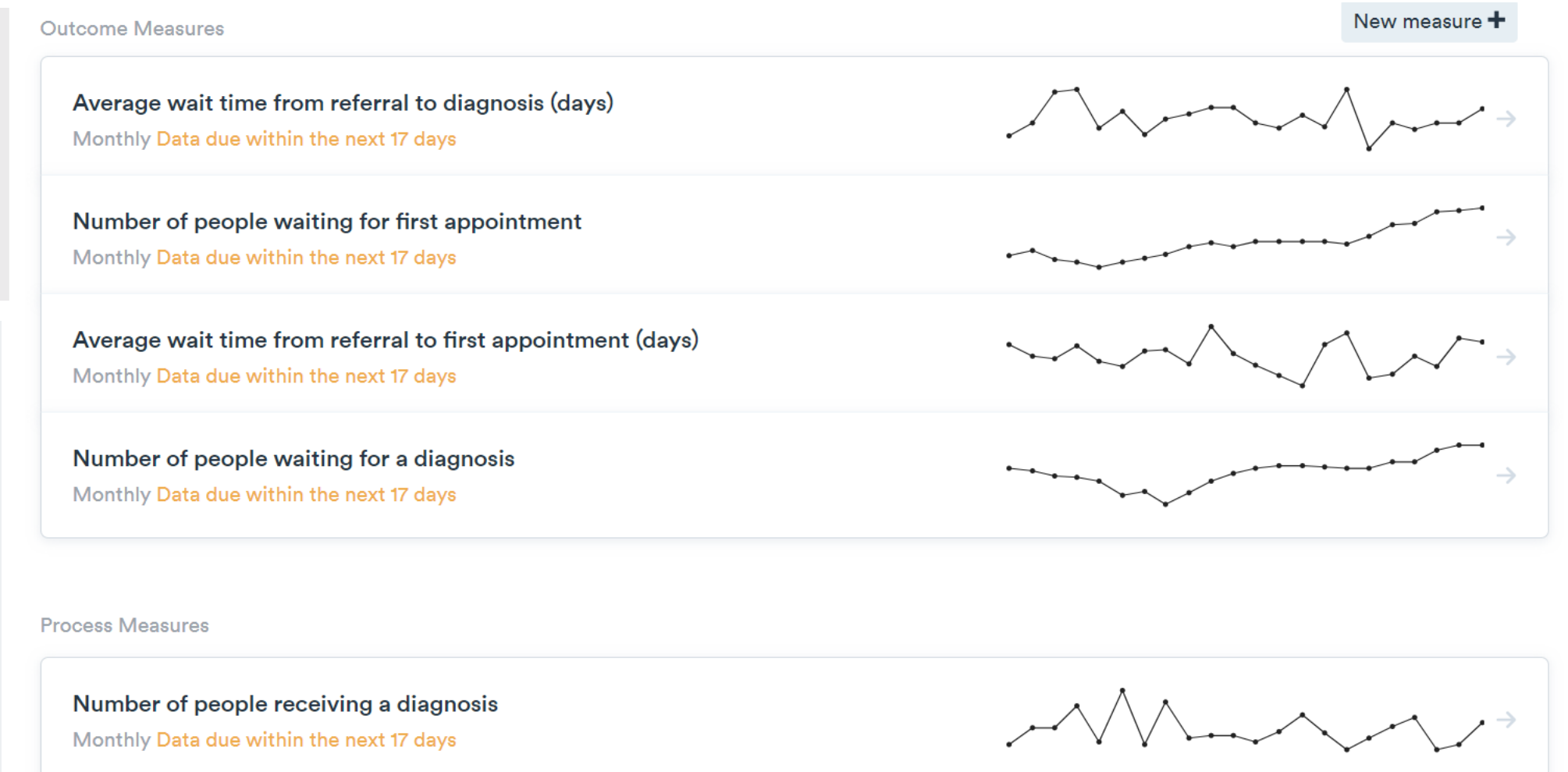


Looking to the future



- Brought people together from different teams/services for 18 months!!
- Brought focus to underlying issues + bottlenecks
- Identified variation between teams
- Standardised pathway
- Helped form a common language between groups – e.g nurses/medics/AHP's
- Started Young onset Dementia pathway
- Reduced Inappropriate referrals

- Medic move to functional model – will make capacity available in community clinics
- Continue “coaching approach” with medics
- Agree post diagnosis pathways
- Young Onset Dementia pathway workshop
- A BIG Data cleanse of Waiting Lists
- Backlog initiatives – One Stop Shop idea
- Volunteers to offer check-in calls for those at 3 month wait point
- Possible e-Referral pilot



Find out more:

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