



Demand, Capacity and Flow Quality Improvement Collaborative

Learning Set Agenda

Date: Thursday 27th April 2023, 11:00 – 15:00

Venue: Royal College of Psychiatrists, London

Time	Item	Speaker
10:30 – 11:00	Registration and refreshments	
11:00 – 11:05	Welcome and housekeeping	Amar Shah, National Improvement Lead
11.05 - 11.15	Icebreaker	Adele de Bono, Quality Improvement Coach, NCCMH
11:15 – 11.20	Re-cap	Amar Shah, National Improvement Lead
11:20 – 12:10	Reviewing your flowcharts and learning from each other	Renata Souza, Quality Improvement Coach, NCCMH
12.10 – 12.55	Helping your QI project take shape <i>This session will support teams to develop an aim, measures and change ideas</i>	Saiqa Akhtar, Senior Quality Improvement Advisor, NCCMH
12:55 – 13:40	Lunch	
13:40 – 13:50	Sharing ideas for your QI project	Adele de Bono, Quality Improvement Coach, NCCMH
13.50 – 14.45	Involving people with lived experience in your QI project	NCCMH Patient/Carer representatives
14.45 – 14.55	Next steps for your QI project	Aarti Gandesha, Quality Improvement Coach, NCCMH
14.55 – 15:00	Close	Emily Cannon, Head of Quality Improvement, NCCMH

Time	Optional drop-in sessions	Facilitators
15:00 – 16:00	Time with coach	DCF QI Coaches
15:00 – 16:00	Reflecting on the day	NCCMH QI Coaches

