



DCF learning set 5: Agenda

Tuesday 16 April 2024, 10:30 – 15:00

Time	Item	Speaker
10:00–10:30	Registration and refreshments	
10:30–10:40	Welcome, housekeeping and recap	Emily Cannon, Head of Quality Improvement
10:40-11:05	Hearing from Coventry and Warwickshire Partnership NHS Trust – South Warwickshire Community and Wellbeing Team	Suzanne Madel Williams, Operational place manager
	<i>“Our waits are down from 4 months to six weeks for assessments – we are outcoming appointments, agreeing interventions and we’ve come a long way in a short space of time”.</i>	Jodie Shephard, Head of Place South Warwickshire
11:05-12:35	Space for you - Networking and Sharing <i>An opportunity for you to network and share your journey. Talking through your change ideas and the impact of your project so far.</i>	Amar Shah, National Improvement Lead, RCPsych
12:35–13:25	LUNCH	
13:25 – 13:50	Hearing from Cambridge and Peterborough NHS Foundation Trust – Cambridgeshire Lifespan Autism Spectrum Service (CLASS)	Janine Robinson Kailash Ludhor Andrea Woods, Jasmine Taylor Susanna Snell
13:50-14:30	Supporting people to engage: some thoughts from lived and learned experience. <i>Drawing from his own lived experience – plus that of supporting 1000+ university students over the past 14 years – Ben will offer thoughts on the topics of Demand, Flow, waiting lists and discharges.</i>	Ben, NCCMH
14:30–14:55	From Testing to Implementing <i>You’ve tried ideas and know they work. Next step: embedding them into business as usual</i>	Saiqa Akhtar, Senior Quality Improvement Advisor, NCCMH
14.55–15:00	Feedback and close Call to action: start celebrating your successes	Jaz Seehra, Quality Improvement Coach, NCCMH

