



DCF final and celebratory learning set agenda – Thursday 4th July 2024

Time	Item	Speaker
09:30–10:30	Registration and networking breakfast <i>Optional space to join us and colleagues from other teams to chat and connect over pastries, juice, tea and coffee.</i>	
10:30–10:40	Welcome, housekeeping and recap <i>Reflecting on the last 18 months</i>	Renata Souza Senior Quality Improvement Advisor, NCCMH
10:40–11:10	The human at the end of the path <i>Learning to reflect and anchor your work in somebody's story.</i>	Russell Razzaque Clinical Director NCCMH & QI coaches
11:10 – 11:20	Comfort break	All
11:20 – 12:40	World café - 'we are wiser together' <i>Grab a hot drink and explore your QI project through informal, table discussions. Discussion will be held in three rounds of 25 minutes. It's a space for you to have conversations about the aspects of your QI project that matter to you.</i>	All





Demand, Capacity & Flow

Quality Improvement Collaborative

12:40 – 13:40	Lunch and networking	
13:40 – 14:05	"The Bowl of Light" <i>Getting creative and finding hope.</i>	Vicky Lever CAMHS play therapist
14:05-14:50	Embracing the messy: working with people with lived experience in quality improvement	Ben NCCMH
14.50–15:00	Feedback, next steps and close	Saiqa Akhtar Senior Quality Improvement Advisor, NCCMH

